



TRAID Volunteer role description

Organisational information:

TRAID (Textile Recycling for Aid and International Development) is a charity committed to protecting the environment and reducing world poverty through recycling and delivering educational programmes and campaigning within the UK. These activities are supported by TRAIID's operational departments; Communications, Retail, Recycling/Environment, Education, Finance and Volunteer Services. These departments work together to help achieve TRAIID's charitable objectives including the funding of sustainable development projects in some of the poorest regions of the world.

Role title: Volunteer Shop Assistant

Department: Retail (various shops)

Purpose of role: To support the work of the Shop Manager and staff team to maximise the income of the shop by ensuring the shop floor is fully stocked, properly merchandised and customers are served efficiently.

Main activities/tasks:

- Pricing stock
- Merchandising
- Serving customers

Skills/experience required:

Essential

An eye for detail

Knowledge of fashion

Dynamic and able to work at a fast pace

Desirable

Retail experience

Training offered:

- On the job training will be offered

Location:

At our shops in Brighton, Brixton, Hammersmith, Harrow, Holloway, Kilburn, Shepherds Bush, Westbourne Grove or Wood Green.

Expenses:

Out of pocket expenses, supported by receipts, will be paid in line with TRAIID's expenses policy.

Hours:

Any shifts during usual shop hours, which is 10am – 6pm, Monday to Saturday, and 11am-5pm on Sundays. Volunteers must be able to commit to at least one day a week, although this could be split into 2 half days. Morning shifts are from 10am – 2pm Monday – Saturday and 11am – 2pm on Sundays. Afternoon shifts are 2pm – 6pm Mondays – Saturdays and 2pm – 5pm on Sundays.

Minimum length of time commitment:

A minimum commitment of at least 3 months would be ideal.

Reporting to:

The Shop Manager.